

Chino Hills

Residential Trash, Recycling, and Organics Newsletter

Summer 2026



Hot Summer Tips for Your Organics Cart

Summer is here, and with the heat comes some unique challenges for composting. Don't worry—we've got you covered. Here are a few quick tips to keep your organics cart clean during the warmer months:

- **Use Paper Bags**

Place food waste in a paper bag. Do not use plastic bags, even those labeled compostable or biodegradable.

- **Keep It Cool**

Store your cart in a shady area, and freeze food scraps when possible before adding them. This helps slow decomposition and reduce odors.

- **Layer Materials**

Add dry materials like newspaper, a soiled pizza box, or yard waste at the bottom of your cart and between wet scraps to absorb moisture and control odors.

- **Set Out Weekly**

Place your organics cart at the curb every week, even if it's not full, to help prevent pests.

- **Rinse as Needed**

Clean your cart occasionally to keep it fresh.

Composting Tips for Summer

Summer is an excellent time to start or maintain composting efforts. Here are a few tips

to manage your compost bin during the warmer months:

- **Maintain Moisture**

Keep your compost damp, but not overly wet, to support decomposition.

- **Aerate Regularly**

Turn your compost every few weeks to introduce oxygen and help materials break down.

- **Balance Materials**

Mix nitrogen-rich "green" materials with carbon-rich "brown" materials to keep your compost healthy.

For more detailed composting guidance, visit <https://calrecycle.ca.gov/organics/composting>

Save the Date

All events are for Chino Hills residents only.

- **Bulk Item Drop Off**

Saturday, September 26 | 8:00 a.m. to noon

- **Free Mulch Giveaway: Compost, Mulch, & Wood Chips Available**

Saturday, October 3 | 7:30 a.m. - Until Supplies Last

- **Free Shred Event**

Saturday, November 14 | 8:00 a.m. to noon

Limit four (4) standard-size file boxes per vehicle

**All events are held at The Shoppes Overflow Lot
located at Shoppes Dr. / Boys Republic Dr. Chino
Hills, CA 91709**

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Avoid Overages: Schedule a Bulk Item Pickup or Order Additional Carts

Residents with curbside cart service can request up to three (3) free pickups in a calendar year.

Schedule by phone: Call at least 24 hours before your regular collection day.

Schedule online: Submit your request at least 48 hours in advance at home.wm.com/Chino-Hills.



Bulk Item Guidelines

Residents may place up to ten (10) bulk items or ten (10) bags of yard waste per bulk waste collection request. Bulk items include couches, washers, dryers, refrigerators, and electronic waste. Once scheduled, items are to be placed curbside on the morning of your regular collection day to be picked up.



Additional Carts

Running out of space in your carts? Order extra trash, recycling, or organic waste carts for a nominal fee.

Household Hazardous Waste

WM will not collect solid or liquid

Household Hazardous Waste (HHW). HHW is

any product labeled toxic, poison, combustible, corrosive, flammable, or irritant that is disposed of. HHW examples include paint (latex and oil-based), pesticides, pool chemicals, batteries, solvents, and explosive items.

Chino Hills residents can drop off their HHW on the 2nd and 4th Saturday of each month from 8:00 a.m. to 1:00 p.m. at the City of Chino Public Works Service Center, located at 5050 Schaefer Avenue, Chino, CA 91710.

Additional household hazardous waste locations in San Bernardino County can be found here:

<https://sbcfire.org/collectionfacilities/>.



Sharps Collection Program

WM offers a free sharps mail-back program. To order a sharps container, please call the WM Customer Care Center, and one will be delivered to your home. Once the container has been filled, place it in the mail-back box and give it to your mail carrier.



Residents are limited to four (4) containers at no additional charge per year. Only one (1) sharps container can be requested at a time.

Backyard/Valet Service

WM provides qualified disabled cart customers with backyard/ valet service at no additional charge. Drivers assist by taking carts out to the curbside for service and returning them to a mutually agreed-upon designated location.

If a person who is not disabled resides with the disabled customer, the customer will not qualify for free valet service. To learn more and find out if you are eligible for this service, visit home.wm.com/Chino-Hills or contact WM.

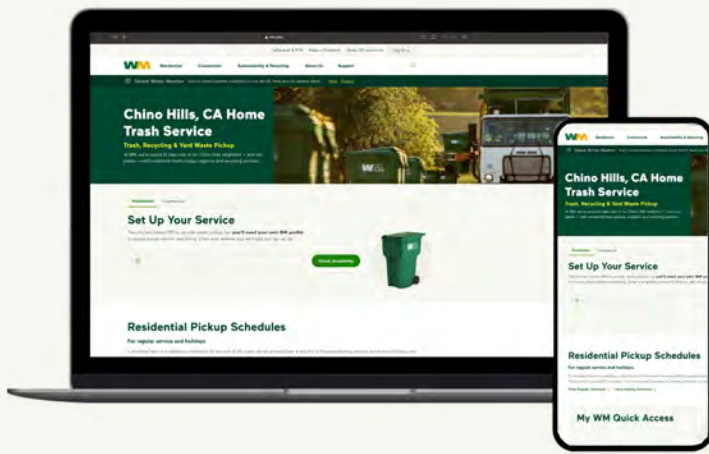
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Connect with WM

Visit Your Community Website

Visit home.wm.com/Chino-Hills to check pickup schedules (including holidays), review service guidelines, submit requests, and contact us—all in just a few clicks. It's your one-stop hub for staying informed and in control.

My WM Account

With My WM, you can easily view your service and holiday schedules, manage your account, pay bills, and even set up autopay and paperless billing for added convenience. Getting started is simple—scan the code, visit wm.com/mywm or download the My WM App from Google Play or the Apple App Store.

Let's Chat

Visit wm.com/support to chat with our virtual assistant or connect with a customer service representative who's ready to help.

Give Us a Call

WM Customer Care Center (800) 423-9986.

Holidays

WM observes the following holidays:

New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day

Collection service will be delayed one day following the above holidays. If a holiday falls on a Saturday or Sunday, there will be no delays.



Know Before You Throw: Paper Bags

Did you know brown paper bags can go in more than one cart?

Clean and dry: Place in your recycling cart

Wet or food-soiled: Place in your organics cart

Fun fact: Brown paper bags are made from wood fibers, so they can be recycled into new paper or naturally break down into compost—a win for the environment.

Summer Sorting Spotlight: Ice Cream & Popsicle Wrappers

Enjoying frozen treats this summer? Be sure to toss the wrappers in the trash—not the recycling bin. While they may look recyclable, ice cream and popsicle wrappers are made from plastic film and mixed materials that can't be recycled.

Cool Your Coals!

Just as those coals helped to get your campfire or backyard BBQ going, they can quickly start a fire in your trash cart, the back of a collection truck or at a waste facility.

Properly Dispose of Hot Coals and Ashes:

- **Let them cool:** Hot coals and fresh ashes can stay hot for several days. Allow them to cool for at least 48 hours before disposal.
- **Use a metal container:** Place coals and ashes in a metal container and cover them with water to fully extinguish them.
- **Avoid unsafe containers:** Do not use plastic, paper, wood, or galvanized containers.
- **Keep it clear:** Do not place other combustible materials in the container.



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The SB 1383 Cart Monitoring and Enforcement

SB 1383 requires that containers be monitored for contamination and that an enforcement program be in place to help reduce contamination in the recycling and organic collection containers. Keeping recycling and organic waste streams clean will help ensure that the recyclable and organic materials can be properly processed and composted.

Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:



Food Waste



Yard Waste



Dairy



Food Soiled Paper,
Paper Towels, Napkins,
Coffee Filters



Bread, Pasta, Rice,
Grains, Coffee Grounds



Meat, Fish & Poultry



Do Not Include: Serveware/Utensils, Plastic Containers, Foam Containers, Hazardous Waste, Fats, Oils, or Greases, Diapers or Pet Waste

What Goes in the Recycling Container:



Plastic Bottles, Cups
& Containers



Paper & Paper
Cups



Glass Bottles or
Containers



Flattened Cardboard
& Paperboard



Food & Beverage
Cans



Do Not Include: Food or Liquids, Plastic Bags or Film, Foam Containers, Clothing, Furniture or Carpet, Batteries, Electronics, Hazardous Waste, Yard Waste

What Goes in the Trash Container:



Foam Cups, Containers
or Straws



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include: Organics/Recyclables, Electronics, Batteries, Tires or Paint, Flammable Material, Needles

